



CERTIFICATE

of Contribution Awarded to

Pankaj Sharma & Dr. Neeraj Aggarwal

Has successfully contributed and published a paper

**A JOURNEY INSIDE CUSTOMER EXPECTATIONS AND
EXPERIENCES WITH HPTDC HOTELS IN HIMACHAL
PRADESH**

In an

International Peer Reviewed & Referred

Scholarly Research Journal For
Humanity Science & English Language

E- ISSN 2348 - 3083& P-ISSN 2349-9664, SJIF 2016:4.44

UGC APPROVED SR. NO. 48612

DEC-JAN, 2018 Volume5, Issue25, Released On 04/02/2018

Certificate No. SRJHSEL/16/16/2018
www.srjis.com



A handwritten signature in black ink, appearing to read "Dr. Yashpal D. Netragaonkar".

Dr. Yashpal D. Netragaonkar
Editor in chief for SR Journal's